CUSTOMER CARE REGISTRY

**PROJECT PLANNING**

**TEAM DETAILS:**

**Team No College Name Department**

# **:** PNT2022TMID31494

**:** Dr. N. G. P. Institute of Technology

# **:** Electronics and Communication Engineering



|  |  |
| --- | --- |
| Date | 11 November 2022 |
| Team ID | PNT2022TMID31494 |
| Project Name | Customer Care Registry |
| Maximum Marks | 8 Marks |

**PROJECT PLANNING**

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Sprint** | **Functional**  **Requirement (Epic)** | **User Story Number** | **User Story / Task** | **Story Point s** | **Priority** | **Team Members** |
| **Sprint-1** | User Panel | USN-1 | The user can access the services by logging into the website. | 20 | High | **Vigneshwaran D**  **Suresh Kumar R**  **Suriyan D**  **Azil Krishnan S** |
| **Sprint-2** | Admin panel | USN-2 | Look up the database's availability and tracking the content that administrator is providing to customers. | 20 | High | **Vigneshwaran D**  **Suresh Kumar R**  **Suriyan D**  **Azil Krishnan S** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Sprint-3** | Chat Bot | USN-3 | Discussion about the services by users are done with chatbot and recommendations are received based on the information they have provided. | 20 | High | **Vigneshwaran D**  **Suresh Kumar R**  **Suriyan D**  **Azil Krishnan S** |
| **Sprint-4** | **final delivery** | **USN-4** | **Kubernetes for Docker deployment of the application and application containers. Make the documentation and submit the application finally.** | **20** | **High** | **Vigneshwaran D**  **Suresh Kumar R**  **Suriyan D**  **Azil Krishnan S** |

Project Tracker, Velocity & Burndown Chart: (4 Marks)

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Sprint** | **Total Story**  **Point**  **s** | **Duration** | **Sprint**  **Start Date** | **Sprint End Date**  **(Planned)** | **Story Points Completed (as on**  **Planned End**  **Date)** | **Sprint Release Date**  **(Actual)** |
| **Sprint-1** | 20 | 6 Days | 5 Nov 2022 | 01 Nov 2022 |  | 12 Nov 2022 |
| **Sprint-2** | 20 | 6 Days | 9 Nov 2022 | 07 Nov 2022 |  | 15 Nov 2022 |
| **Sprint-3** | 20 | 6 Days | 17 Nov 2022 | 13 Nov 2022 |  | 21 Nov 2022 |
| **Sprint-4** | 20 | 6 Days | 23 Nov 2022 | 19 Nov 2022 |  | 28 Nov 2022 |

**Thank you**